

Hello,

First of all, thank you for your business. Your trust in us is deeply appreciated, and we will always work hard to maintain that trust.

Toward that end, we conduct periodic reality checks, to make sure we're doing all we can to keep you satisfied. If you would provide us with your response to these questions, we promise to give your answers careful consideration in an ongoing effort to better meet your needs.

How are we doing? (Please circle one)

Our products:	Excellent	Good	Fair	Poor
Our services:	Excellent	Good	Fair	Poor
Our prices:	Excellent	Good	Fair	Poor
Overall:	Excellent	Good	Fair	Poor

Have you had a problem with us that has remained unresolved? Yes No
If yes, please give us a chance to make things right by describing the problem.

Would you recommend us to an associate? Yes No
Please tell us why you would or would not recommend us.

Do you have any suggestions for ways we can improve?

Your name, phone number and e-mail (optional, but necessary if you want a response)

RETURN VIA E-MAIL OR FAX TO: info@masterimagesvideo.com, (847) 205-2222

Thank you for your time.